

Extend Brightree with Document-Aware Technology



Capture



Manage



Share



Secure

A Next-Generation Solution

HME providers recognize that paper and even first-generation electronic document imaging and storage are no longer sufficient to respond quickly to audits and avoid recoupments. Poor document management can result in denials, duplicated effort, slow payments, and compliance issues.

Brightree Document Management fully integrates advanced document-aware capabilities within the Brightree interface that enable you to efficiently capture, manage, share, and secure documentation. The solution goes beyond simple imaging by intelligently putting documents where they are required in your workflows and automatically releasing deliveries and billing when documentation is complete. With Brightree's next-generation solution, you can protect your cash flow and automate repetitive processes.

Document-Aware Technology

- Knows the document type
- Knows related payer rules for billing and delivery
- Guides the documentation process with proactive alerts
- Creates direct, one-click access to documents
- Enables context-based searching
- Provides strong security control and privacy audits

Get Audit-Ready, Avoid Recoupment. Automatically check that required documentation is attached to each claim before submitting, and respond to audits quickly and accurately through easy document retrieval.

Improve Operating Efficiency. Access documents from any point in your workflows by clicking intuitive icons, and be alerted if documents are missing before you deliver and bill.

Maximize Compliance and Privacy. Control access to documents through user-specific security permissions, and prepare for CMS initiatives such as esMD through more advanced storage, retrieval and workflow features.

Brightree Document Management Features

Document-Aware Workflow – Guide users with tasks and alerts based on document status, as well as:

- Deliver products and submit claims with confidence that all necessary documentation is captured.
- Ensure audit compliance with intelligent workflows that require specific documentation prior to delivery and confirmation.
- Ensure the right documents are in place and have been properly reviewed prior to confirmation.

One-Click Document Capture – Capture and associate documents on the fly from the relevant Brightree screen. Eliminate the extra steps of browsing and attaching.

Automatic Batch Document Filing – Automatically associate scanned or electronically delivered Brightree-barcoded documents (such as CMNs and delivery tickets) with a specific patient, sales order, or item for direct access during the billing review process.

Customized Document Types – Define company-specific document types and assign rules that support your specific processes.

Document Exception Work List – Automatically receive an exception queue of scanned documents without barcodes, or partially captured documents for assignment to records or workflows.

Direct Access to Electronic Documents – Quickly access specific patient, sales order, item, or claim information from multiple points within Brightree for greater productivity and a better customer service experience.

- Retrieve documents directly from the current Brightree screen.
- System-wide, context-sensitive search to access multiple documents.

Security – Control access to all documents based on permissions at the group and user level. Use built-in logging and reports to record when documents are accessed, and by whom.

The Brightree Billing and Business Management Solution

Brightree is an integrated, SaaS-based billing and business management software solution serving nearly 3,000 companies in the HME, HME pharmacy, home infusion, home health, hospice, orthotics and prosthetics, and rehab home care segments.